

Date:

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Subject

NIB Opens Dental Centre and Retail Centre at Glendale

NIB Health Funds Limited (NIB) enters a new era in member service when it officially opens its Dental Care and Retail Centre at Glendale on Wednesday 9 July.

The architecturally-designed centre, at 593 Main Road Glendale, is the first NIB location that combines dental and retail centre services under the one roof.

NIB's Chief Executive Officer, Mr Mark Fitzgibbon, said the Glendale Centre represents an exciting new step for NIB member services.

"The Glendale centre will provide members with traditional retail centre services such as over-the-counter claims processing and professional advice on NIB's range of value for money health cover products", Mr Fitzgibbon said.

"In addition, it offers members a dental centre equipped with the latest technologically advanced dental facilities and services.

"The centre features a fresh new look and layout that has been designed to deliver improved levels of service to members."

The NIB Dental Care and Retail Centre is owned by NIB Health Funds, while Pacific Smiles Group, Australian leaders in the provision of dentistry services, will operate the dental facility.

The Dental Care Centre features eight dental surgeries equipped with a computerised sterilisation tracking system for dental equipment that will ensure patients receive best practice in terms of dental hygiene.

The centre also includes the latest digital x-ray technology and an Orthopantomograph which provides panoramic digital imaging.

According to Mark Fitzgibbon demand at the new dental centre has already surpassed expectations.

"The response to the centre has been overwhelming with more than 1000 bookings already made in the dental care centre.

"We are very optimistic that the centre will be well received by NIB members, and non members from the area who are also able to use the dental centre", Mr Fitzgibbon said.

The Dental Centre will be open from Monday to Friday between 8.30am and 5.30pm and on Saturday from 8.30am to 5.00pm. The Retail Centre will open from Monday to Friday between 9.00am and 5.00pm.

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