

Section 4: Refund Details

Please complete this page with your refund details. We will endeavour to process all refunds within 10 working days of receiving a completed refund request form.

- We may contact you to clarify any details or request further information in order to process your refund
- Refunds are calculated on a daily basis from the date joined and the date the policy is cancelled
- There is no minimum cover period payable if cover is cancelled prior to arrival in Australia.

Credit Card

Credit card refunds must be processed back to the original credit card used to purchase or amend your nib OSHC policy. Please provide the details below. If the original credit card used to purchase your nib OSHC is no longer valid/active, you must receive your refund to an Australian or overseas bank account. Please note: If the credit card isn't in your name, then you will need to contact the owner to organise reimbursement.

Name of cardholder (as shown on card)

Expiry date

		/		
--	--	---	--	--

Card number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Card type (please tick)

Mastercard

Visa

AMEX

Payment originally made through Flywire and Refund to be processed via Flywire

Refund will be processed to original credit card or bank account.

Deposit into Australian bank account

Bank/Financial institution name

BSB number

				-			
--	--	--	--	---	--	--	--

Account name

Account number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Deposit into an International bank account

Swift/BIC code (8 or 11 characters)

Account number or IBAN

								-			
--	--	--	--	--	--	--	--	---	--	--	--

Account holder's name

Account holder's street address including City/State/Prov/Zip Code (no PO Boxes)

Please select currency: **You must select a currency and confirm it is accepted by your Bank/Financial Institution before applying for your refund.**

AUD (Australian Dollars)

EUR (Euro)

GBP (British Pound)

INR (Indian Rupee)

USD (US Dollars)

CNY (Chinese Yuan)

Bank/Financial institution name

Bank/Financial institution country

Bank/Financial institution street address including City/State/Prov/Zip Code (no PO Boxes)

Passport number

PAN number (India only)

Section 5: Declaration

I have indicated my reason for refund in Section 2

I have attached the relevant evidence requested in Section 3

I have provided my refund details in Section 4

By signing this form, you declare that the information you have provided is accurate and acknowledge that your name and contact details will be forwarded to the Department of Immigration and Border Protection (DIBP).

Date / /

Privacy: The information that you provide is collected for the purpose of arranging a refund of your nib OSHC premium. This information will be managed in accordance with nib's Privacy Policy, accessible at <https://www.nib.com.au/legal/privacy-policy>. If you would like to gain access to your personal information, please contact nib as outlined in the Privacy Policy.