

nib GreenPass Privacy Collection Notice

The nib GreenPass brand is owned by nib holdings limited (ABN 51 125 633 856) and its related entities (“nib”, “we”, “us” or “our”).

This collection notice outlines how nib collect and handle your information in compliance with the *Privacy Act 1988* (Cth) (“Privacy Act”).

nib is committed to ensuring the confidentiality and security of your information. Your personal information will be managed in accordance with the [nib Privacy Policy](#).

In this notice, we explain when and how your information may be collected, used and disclosed.

By using the GreenPass Product, you consent to the collection, use and disclosure of your personal information as outlined in this notice.

What you share with nib

nib will collect your first name, last name, and email address from you on confirmation of your subscription to the GreenPass Product. This information is used to create your nib profile and subscription in the GreenPass Product.

You can choose to share additional Personal Information with nib through your interaction with the GreenPass Product.

Why nib collects your personal information

nib collects basic information from you to create your nib GreenPass profile and subscription to the GreenPass Product. Where nib considers that it may benefit you, we may use your contact details to send you information about a particular program, program updates, new features, or to recommend programs that we think may interest you.

If you book a telehealth appointment through your GreenPass membership, 24-7Medicare Telehealth will collect your GreenPass member number, name and contact details for the purpose of booking the appointment. To learn more about 24-7Medicare's privacy policy, [click here](#).

What happens if you do not wish to share your personal information?

If nib is unable to collect certain basic personal information from you on purchase (such as first name, last name and your email) then you will be unable to complete your subscription to GreenPass.

What we won't do with your personal information

For nib health insurance and nib Travel insurance members, your participation or non-participation in programs or features during your GreenPass Product journey will not impact your nib health insurance and travel insurance in any way. This includes your premium, and policy terms and conditions (in line with community rating).

We will never use the information you share through your GreenPass membership to:

- reject claims
- change your premiums
- deny health or travel cover.

To learn more about how Community Rating protects you, [click here](#).



Contact Us

If you have any questions regarding GreenPass, please contact healthservices@nib.com.au.

If you wish to contact nib to access your personal information, to seek to correct it, delete it or to make a complaint about privacy, please contact nib at PrivacyOfficer@nib.com.au

Dated [23/08/2022].